

River City Pressure Cleaning Equipment

Small Commercial Equipment Service Technician

Department:	Service
Job Status:	Full Time
FLSA Status:	Non-Exempt (hourly)
Reports To:	Service Manager
Position(s) Supervised:	None
Travel:	Some travel required
Work Schedule:	M-F 8:00am – 5:00pm (core business hours) plus any additional when needed, including on-call weekends and some Saturdays

POSITION SUMMARY

Use your knowledge and skills to repair industrial cleaning equipment, such as pressure washers, air compressors and small engines. Learn to repair industrial cleaning equipment, machinery, and mechanical equipment you aren't familiar with, such as small engines, motors, pressure washers, waste-water recycling, air compressors and generator equipment. Provide outstanding customer services. Completing job tasks on time, maintaining a clean and organized workspace, reducing the need for re-work and increasing customer satisfaction will be key to being successful in this position. This is an entry level position. We are looking for someone with mechanical abilities/skills and a desire/willingness to learn. We will train the right person on the specifics of our industry. If you have mechanical and electrical skills and experience, are competitive and take pride in your work, then you are the person we are looking for.

ESSENTIAL FUNCTIONS

Reasonable Accommodations Statement

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. Reasonable Accommodations may be made to enable qualified individuals with disabilities to perform the essential functions.

Perform diagnostics on electrical systems, mechanical systems and high pressure/hydraulic systems

- Has own basic tools or is able to acquire them shortly after hire
- Perform general repairs
- Test devices to ensure repairs are satisfactory and unit is running to manufacturer specifications
- Sets up and operates drill press, grinder, welder, cutting torch and other metalworking tools to make and repair parts

- Initiates purchase order for parts and machines
- Set up, service and deliver detergents and dispensary systems
- Keep service truck fully stocked with tools and parts most commonly used for field repairs
- Help maintain a clean and sanitary environment in office, workspace and common areas
- Use digital devices to manages jobs, complete work orders, communications with customers and coworkers and accept payments

POSITION QUALIFICATIONS

Competencies

- Problem Solving
- Technical Skills
- Mechanical and Electrical Skills
- Mathematical Skills
- Customer Service
- Teamwork
- Communication Skills
- Safety and Security
- Attendance/Punctuality
- Innovation

SKILLS & ABILITIES

Education and/or Experience: 1+ years' related experience and/or training preferably as a service technician. Must have own tools.

Other Requirements: Must be able to travel to clients' sites to respond to service calls. This is a full-time position, Monday through Friday, plus on-call and overtime when needed.

WORK ENVIRONMENT

This position requires work to be performed in a wide variety of environments and weather conditions. Proper PPE must be worn at all times. There are animals that live at the business location (cats and a dog).

Benefits

We offer a competitive benefit package including, paid vacation, paid company holidays and well as medical, dental and vision insurance.